# **ALVARO (ALVINHO) JENSEN**

Victoria, British Columbia, Canada +1 (604) 440 6727 | <u>alvarojensen@gmail.com</u>

## PROFESSIONAL SUMMARY

I'm an organized and flexible person moving into QA and tech roles. I have experience in keeping things safe, clear, and well-organized in different areas like caregiving, food safety, and live events. I like solving problems, improving systems, and helping teams work better together. I speak and write English fluently and enjoy learning new tools and ways to make work easier and more human.

#### **CORE COMPETENCIES & SKILLS**

#### **QUALITY ASSURANCE & PROCESS**

**Analytical Thinking:** I notice patterns and problems quickly, and I enjoy finding clear, simple solutions that actually help people use things better.

**Attention to Detail & Compliance:** I'm used to following high standards and keeping careful records from my caregiving and food safety experience.

Operational Efficiency: I like turning messy workflows into smooth routines whether in a kitchen, production space, or digital system.

#### **DIGITAL LITERACY & SYSTEMS**

**Digital Content Creation:** Over 600 hours of live streaming, managing sound, lighting, recording, editing, and publishing digital content with consistency and care.

**Systems Organization:** I enjoy building simple systems that keep projects flowing, making it easier for teams to stay clear, connected, and on track.

#### SOFT SKILLS

**Resilience, Flexibility, and Agility:** I adapt easily to new environments and challenges, from arts and caregiving to service roles.

**Leadership and Social Influence:** I help different personalities work well together, creating positive and productive group dynamics.

**Curiosity and Learning:** I keep learning new things and improving my skills with genuine interest and care.

#### LANGUAGES

- English: Advanced proficiency, proven by TOEFL iBT 93/120 and IELTS 7.0. Comfortable communicating in professional and multicultural environments.
- Portuguese: Native speaker.

## PROFESSIONAL EXPERIENCE

## Caregiver (Personal Assistant)

Nurse Next Door - Victoria, BC | December 2023 - October 2024

- Followed detailed care schedules and supported daily routines, always respecting strict health and safety standards.
- Kept accurate, confidential records and clear communication with families and management.
- Practiced empathy, patience, and clear communication in sensitive situations, strengthening collaboration skills useful in any team.

# Culinary Operations & Quality Control

Various Locations - Brazil & Canada | (Culinary and Theatre Work)

• Worked as Assistant Cook and Supervisor, improving kitchen workflows and inventory systems (500-hour cooking course completed).

- Ensured food safety and hygiene according to SafeCheck Advanced Food Safety standards.
- Used continuous feedback to improve performance, reduce mistakes, and strengthen quality control habits.

## Digital Content Creator / Event Production

Alvinho ao Vivo (Streaming Channel) & Multiple Theatre Collaborations | (2019, 2017)

- Produced over 600 hours of live streams, handling planning, setup, sound, lighting, and editing.
- Operated sound and lighting for live events such as the play *Os PsicoPatos*, ensuring smooth technical delivery.
- Designed creative and practical systems to organize video projects, interviews, and sketches, connecting art, structure, and technology.

#### **EDUCATION & PROFESSIONAL DEVELOPMENT**

# Arts & Science Studies (Diploma Program)

Camosun College - Victoria, BC | 57 of 60 Credits Completed (Near Completion)

Relevant coursework: Psychology (PSYC 110, 130, 154, 171, 210, 256, 276, 288), English, Art, History, and Marketing (MARK 110).

## Culinary Arts (Cozinheiro)

SENAC Paraná – Curitiba, Brazil | 500 hours, November 2016

## Theatre and Arts Training

Escola do Ator Cômico & Arcádia Musical Formation Course - Curitiba, Brazil

- Music studies in piano, voice, and guitar (312 hours of formal training + one year of private piano lessons)
- Physical theatre workshop (9 hours, 2017) and comedy/improvisation courses (48 hours each, 2017)
- Teacher and facilitator training (48-hour course "Abrindo o jogo", 2018) focused on methodology and group dynamics

## **CERTIFICATIONS & TECHNICAL TRAINING**

- SafeCheck Advanced Food Safety Certification (No. 83627670) valid until March 2029
- **Technical Skills:** Microsoft Office Suite, digital production tools, workflow and documentation systems

References and portfolio available upon request.

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Alvaro (Alvinho) Jensen

Where I land, I build.